

3d Events Voluntary Cancellation Policy

Team Events: Voluntary Cancellation Policy – Team Chooses to Withdraw

Deposits are non-refundable for all 3STEP Lacrosse team events. Teams attending a 3STEP Lacrosse team event must pay an initial deposit with the final balance due in full 60 days prior to the event. If a team that has paid in full wishes to withdraw and submits a request at least 60 days prior to the scheduled event date, 3STEP Lacrosse will issue a full credit less the initial deposit amount or a full refund less the initial deposit amount. No credit or refund requests of any kind will be granted if a cancellation is made less than 60 days prior to the scheduled event date. Credits or refunds will be processed on the weekday closest to the 15th and 30th of each month, after the request to withdraw has been made. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, team, club or organization if the team wishes to withdraw in whole or in part.

Individual Events: Voluntary Cancellation Policy – Player Chooses to Withdraw

Deposits are non-refundable for all 3STEP Lacrosse individual events. Individuals attending a 3STEP Lacrosse individual event must pay an initial deposit with the final balance due 60 days prior to the event. If an individual that has registered and paid in full wishes to withdraw and submits a request at least 60 days prior to the scheduled event date, 3STEP Lacrosse will issue a full credit less the initial deposit amount or a full refund less the initial deposit amount. No credit or refund requests of any kind will be granted if a cancellation is made less than 60 days prior to the scheduled event date. Credits or refunds will be processed on the weekday closest to the 15th and 30th of each month. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, family, club or organization if the individual wishes to withdraw.

Club Teams: Voluntary Cancellation Policy – Player Chooses to Withdraw

Deposits are non-refundable for all 3STEP Lacrosse clubs. Individuals registering for a 3STEP Lacrosse club must pay an initial deposit. After the initial deposit, individuals registered with a 3STEP Lacrosse club must keep their account in good standing according to the published payment policies and schedule. If an individual player / customer voluntarily withdraws from a 3STEP Lacrosse club at any point, said player / customer forfeits all monies paid and no credits or refunds will be granted for any reason. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, family, club or organization if the individual player / customer wishes to withdraw.