

3d Events Involuntary Cancellation Policy

Team Events: Involuntary Cancellation Policy – Weather, Facility Closure, etc.

Deposits are non-refundable for all 3STEP Lacrosse team events. Teams attending a 3STEP Lacrosse team event must pay an initial deposit with the final balance due in full 60 days prior to the event. If an event is involuntarily cancelled, teams paid in full will be offered a 90% credit or a 50% refund of their paid in full balance. Those teams not paid in full (deposit only or partial balance) will receive a 50% credit of the balance paid. Credits or refunds will be processed on the weekday closest to the 15th and 30th of each month. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, team, club, or organization if the tournament is canceled in whole or in part.

Individual Events: Involuntary Cancellation Policy – Weather, Facility Closure, Injury, etc.

Deposits are non-refundable for all 3STEP Lacrosse individual events. Individuals attending a 3STEP Lacrosse individual event must pay an initial deposit with the final balance due 60 days prior to the event. If an event is involuntarily cancelled, individuals will be offered a 90% credit or a 50% refund of their paid in full balance. Individuals who have not paid in full (deposit only or partial balance) will receive a 50% credit of the balance paid. Medical documentation will be required for individuals who cannot attend due to injury or illness. Credits and refunds will be processed on the weekday closest to the 15th and 30th of each month. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, family, club or organization if the event is canceled in whole or in part.

Club Teams: Involuntary Cancellation Policy – Weather, Facility Closure, Injury, etc.

Deposits are non-refundable for all 3STEP Lacrosse clubs. Individuals registering for a 3STEP Lacrosse club must pay an initial deposit. After the initial deposit, individuals registered with a 3STEP Lacrosse club must keep their account in good standing according to the published payment policies and schedule. If a season or tournament is involuntarily cancelled, in whole or in part, individuals with an account in good standing or that have paid in full, will be offered a pro-rata credit commensurate to the amount of cancelled programming less the initial deposit. Medical documentation will be required for individuals who cannot attend due to injury or illness. Credits will be processed on the weekday closest to the 15th and 30th of each month after cancellation. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, family, club or organization if the club season is canceled in whole or in part.